

May 20, 2016

Re: West Care Medical's Outstanding Performance

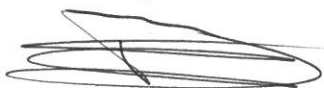
To Whom It May Concern:

I am writing this letter of recommendation to support West Care Medical with regards to outstanding performance from a company. As the Professional Practice Coordinator of the PICU at BCCH I have had the opportunity to work with several members of West Care Medical, including Sabi Binning (CEO) on numerous occasions. Recently, I have had the opportunity to work and collaborate with West Care Medical in an effort to improve the patient journey for long term home tracheostomy and ventilation patients at BC Children's Hospital. Our collaborative efforts lead to a proposal for CPAP/BiPAP equipment to be readily available for patients to expedite their discharge home. Sabi and his team were integral in organizing a multi-disciplinary, comprehensive approach to solving the logistical issues in order to delivery best patient care.

West Care Medical is a well-respected industry leader and considered a member of the health care team at BC Children's Hospital. They demonstrate passion for improvement, professionalism, quality, trust, teamwork, transparency, and most of all holistic care of the patient. West Care Medical is continually seeking out opportunities to improve patient experiences by innovating and collaborating with the health care teams; I am convinced that West Care Medical's dedication and partnership for better healthcare directly contributes to the outcomes for our patients.

In summary, I am fully confident in saying that West Care Medical is setting the standard for all companies to aspire to with regards to partnering with hospitals to improve patient care. Should you have any questions, please feel free to contact me at the address and phone number below.

Sincerely,



Duane Wong, R.R.T.  
Professional Practice Coordinator / Clinical Site Coordinator  
Respiratory Therapy Department  
Children and Women's Health Centre of BC  
604-875-2345, Ext. 7323  
dxwong@cw.bc.ca